



Dear BPS Telephone Customer:

Effective December 8, 2007, the FCC has implemented new rules to protect the privacy of information contained in your telephone account with BPS Telephone Company. The new rules allow BPS to discuss account information ONLY with the person(s) listed on the account. Also, BPS must be able to verify that the person attempting to access your account is in fact your or your "Authorized Account Representative" and BPS will do that by asking for a password which you will establish at this time. Your chosen password may include at least 4, but no more than 11 characters (number and/or letters). In addition, you password MAY NOT be based on readily available biographical information such as your telephone or social security number.

If your account is listed ONLY in your name you might want to consider adding another name, for example: a spouse or a roommate. If you are an individual that relies on someone else to discuss account changes, assist with payments, and/or billing issues, you will need to have that person's name added to the account as an "Authorized Account Representative". The "Authorized Account Representative" does not need to be added to the billing name, but added to the BPS records as a person that you have authorized to make changes or discuss information regarding your account.

BPS has always treated your account information with confidentiality, so please help in this effort to further ensure that BPS protects this information by completing the form below and returning it at your earliest convenience. You may also fax this form to BPS's Office at 573-293-2299.

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 No, I do not want to add any additional "Authorized Account Representative" to my account.

Telephone Number: \_\_\_\_\_

Name as on Account: \_\_\_\_\_

Account Password: \_\_\_\_\_  
(May be 4 to 11 characters)

Yes, I would like to add the following as "Authorized Account Representatives" to my account.

\_\_\_\_\_  
\_\_\_\_\_

Authorized by: \_\_\_\_\_  
(Signature of person currently listed on account.)